# WELCOME!

The health and safety of our employees, clients and visitors is our top priority. As a result, we have pro-actively implemented the following permanent upgrades to the facility.





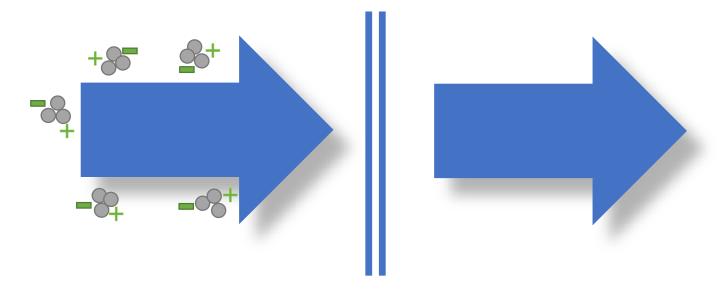






#### **Bipolar Ionization Units in HVAC System**

This technology is designed to clean the air of particulates, including pathogens, through the process of ionization.







#### **UV Escalator Handrails**

Ultraviolet light keeps our escalator handrails clean and reduces the build-up of bacteria and viruses.







### Nanoseptic® Self Cleaning Surface Film

Powered by light, NanoSeptic® surfaces utilize mineral nano-crystals which create a powerful oxidation reaction. Working 24/7, the surface continually oxidizes organic contaminants.





**Elevator Buttons** 





### **Elevator Air Cleaning Technology**

Elevator cabins are equipped with Needlepoint Bipolar Ionization units to clean and sanitize the air. That helps reduce the risk of infection and goes a long way to keeping our visitors healthy.







#### **Touchless Restroom Door Openers**

Installed on all restroom entry doors to significantly reduce the spread of germs, eliminating the need to touch a handle to enter/exit.

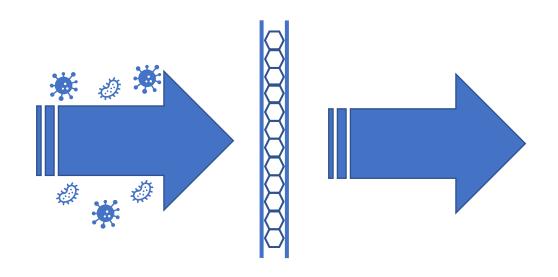






#### **HVAC Filter Upgrade**

All MERV13 rated filters have been upgraded to MERV 15 throughout the facility. We increased to MERV 15 to further help mitigate the transmission of infectious aerosols.







#### **Antimicrobial Escalator Handrails**

Antimicrobial escalator handrails have replaced existing handrails to kill and prevent the spread of microorganisms.

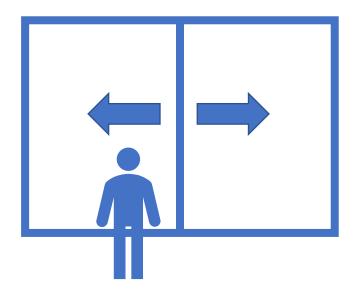






#### **Powered Sliding Door**

Installation of a touchless powered sliding door at the Hilton Connection to mitigate the spread of germs via door handles.







### Temperature Scanning Equipment

Thermal temperature scanning equipment is available for high-volume temperature monitoring in a secure way.







### Cleaning Equipment

On-site Cleaning and Sanitizing Solution: A self-generating system has been installed that creates a cleaning product (Hypochlorous Acid) to both clean and disinfect facility surfaces.

**Electrostatic Sprayers:** We utilize electrostatic sprayers to more efficiency deploy our cleaning/disinfecting solution throughout the facility.







#### Sanitization Stations

Sanitization stations have been strategically placed throughout the building equipped with hand sanitizer and sanitizing wipes.







#### Expanded Employee Breakroom

The size of our employee breakroom has been doubled to provide for social distancing measures during employee break periods.

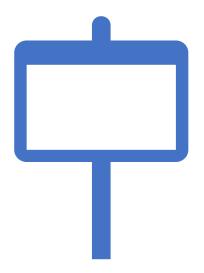






### Signage

Signage has been placed throughout the facility to remind guests of our health safety protocols.







### Building Health & Hygiene Certifications

#### **GBAC STAR™** Facility

GBAC STAR<sup>TM</sup> is the cleaning industry's only outbreak prevention, response and recovery accreditation for facilities. GBAC STAR<sup>TM</sup> is the gold standard of prepared facilities.



#### NC and O+M LEED Gold Facility

Through design concepts and consistent sustainable practices, we have been meeting metrics consistent with GOLD level LEED certification.







### Building Health & Hygiene Certifications

#### **ASM VenueShield Program**

ASM Global's proprietary program for venue reopenings, ensuring that facilities are clean and certified at the highest standards for the safety and health of our co-workers, clients and guests.



#### **APEX ASTM Level 1**

Based on nine formal, voluntary standards developed by the meetings, conventions, exhibitions and events industry to provide event planners and suppliers with prescriptive, measurable specifications for producing events in a more sustainable manner.





### Building Health & Hygiene Partnerships

#### **Clean Committed**

Destination Cleveland's CLEAN COMMITTED program asks business owners for their word to help ensure a safe and responsible reopening of Cleveland's hospitality, entertainment, and tourism industries. The program requests a voluntary commitment to a standard set of cleanliness practices to help minimize the spread of COVID-19.





